

GOLF SIMULATOR

FREQUENTLY ASKED QUESTIONS

Q: What hours will the simulator be available to use?

A: The golf simulator will be available for booking from 7am – 6pm, Monday – Friday

Q: Will I have to book the simulator if I want to use it? Is it free?

A: Yes, all tenants who wish to use the golf simulator must book the space **at least 24 hours in advance**. The simulator is free for tenants to use.

Q: How do I book the golf simulator?

A: There are two ways to book the golf simulator. You can either ask your company contact to reserve the space for you through CommercialCafe, or have your company contact submit a request to us to add you to CommercialCafe Concierge. This will allow you to book whenever you'd like. Please note - you **MUST** receive a confirmation to ensure your time has been reserved.

Q: How do I get in the space after I book?

A: Your badge will be activated for the door after you sign the waiver. Please use the door closest to the exterior entrance.

Q: Do I need to sign a waiver before booking the simulator?

A: All tenants must sign our waiver prior to booking the simulator. Scan the QR code below.

Q: What is the tablet on the table used for?

A: The tablet will display the current reservations for the simulator. If you are stopping in to the simulator just to take a few swings, please ensure that no one has already booked a space for this time. Please note that you **cannot** book the simulator on the tablet.

Q: Do I need to bring my own clubs?

A: You are welcome to bring your own clubs, however, there will be a set of left- and right-handed clubs available for everyone's use.

Q: Is there a maximum amount of time I can book the room for?

A: Tenants can book the simulator for a maximum of 1 hour. Events or other special requests must be approved by FoxRock on a case-by-case basis.

Q: What if I have trouble using the simulator?

A: There will be instructions posted on the wall next to the simulator that should help walk you through how to use the equipment. If you have further questions, please reach out to John Boretti at **jboretti@foxrockproperties.com**.

Q: Can I bring a guest?

A: Please contact John Boretti at **jboretti@foxrockproperties.com** if you would like to bring a guest, for prior approval.

